

## THE ORGANISATION

<b>ROLE:</b>	Psychologist	<b>TEAM:</b>	Allied Health Department
<b>SUPERVISOR:</b>	Team Leader	<b>DATE REVIEWED:</b>	May 2023
<b>ABOUT INTERCHANGE OUTER EAST:</b>  <b>We support families.</b> Family wellbeing has always been and will always be at the core of everything we do. This means building strong relationships between families and our team, underpinned by listening and trust.  <b>We engage and empower children and young people with disabilities.</b> We operate within a human rights framework that respects the dignity of all individuals. For us and our community, this is about children and young people having opportunities to deepen relationships, have fun, develop skills, enhance health and wellbeing, and build independence.  <b>We build inclusive communities.</b> We value our Interchange Outer East community and encourage everyone to make a contribution. This builds inclusive, cohesive and equitable communities. Our community includes a range of people, such as families, children and young people, our team of staff and volunteer, partners and other community members.			
<b>EMPLOYEE PURPOSE</b>	Be family focussed Uphold human rights Participate and encourage an inclusive community Develop trust with all in the IOE community Contribute to a safe and fun environment	<b>AIM OF ROLE</b>	To provide psychology services to NDIS participants. To actively support the clinical and professional development of peers.
<b>JOB SUMMARY and KEY OUTCOMES</b>	The psychologist will be a part of the Allied Health Department who provides support to participants of all ages. The role of the psychologist will be to provide evidence-based and person-centred allied health support to participants who are funded under the NDIS. Services will be provided that: <ul style="list-style-type: none"> <li>are individualised and responsive to the needs of participants and their caregivers;</li> <li>facilitate the development and achievement of goals and enhances quality of life;</li> <li>promotes capacity building, choice and control and community inclusion of people with disabilities and their caregivers; and</li> <li>are consistent with relevant legislation, individuals NDIS plans and NDIS guidelines.</li> </ul> This will include 1:1 therapy sessions, group therapy sessions, and the development of therapeutic content for camps and day programs.		

## TERMS AND CONDITIONS OF EMPLOYMENT

- Full time or negotiable
- Working hours are flexible and will occur between Monday-Friday or as programs require.
- The position will be based from Croydon or surrounding suburbs however it is the expectation that the position can work from any IOE site as requested by team leader.
- Conditions of employment: Social, Community, Home Care and Disability Services Industry Award
- Salary packaging is offered in accordance with the organisation's salary packaging policy.
- Ongoing requirements must also be met by the employee by designated dates.

## RESPONSIBILITIES

### CORE CAPABILITIES & EXPECTED BEHAVIOURS

#### Key Functions

- Conduct assessments, recommendations & therapy in line with NDIS plans
- Provide evidence base psychological treatment to NDIS participants
- Utilise a strengths-based, person-centred approach to support a participant to identify their goals and utilise a capacity building approach towards achievement and long term sustainability of these goals.
- Ability to work in a dynamic and evolving team focused on achieving optimal participant outcomes while meeting key performance indicators.
- Write reports to a high standard that meet both the needs of the participant and NDIS.
- Liaise with and provide therapy and progress reports to participants, NDIS, support coordination, behaviour support

#### General and other duties

- Develop and maintain an up to date and in-depth understanding of NDIS legislation, rules and regulations and how this applies to the delivery of community based allied health services and other capacity building supports under the NDIS.
- Participate in health education and health promotion relevant to the service.
- Participate in relevant networks and forums and establishment/maintenance of links with key external agencies.
- Ensure that program development and service delivery reflect the cultural and social diversity of the local community and IOE values.
- Participate in relevant training, team meetings, team planning meetings, committees, reference groups etc. as required.
- Work within position description and practices within relevant professional and ethical standards.

### PROFESSIONAL DEVELOPMENT AND QUALITY IMPROVEMENT

- Participation in professional development opportunities to support continuous learning relevant to position.
- Participation in peer supervision to ensure services respond to family need and best practice principles.
- Participate in supervision with team leader.
- Participate in relevant networks and forums and maintenance of links with key external agencies.
- Participate in strategic planning process.
- Participate in performance appraisals.

### KEY RELATIONSHIPS AND INTERACTIONS

- IOE management team - team leaders, managers, CEO.
- Allied health team – team leader, coordinator, allied health professionals, AHAs.
- As directed by the general manager or team leader, investigate, develop and/or implement changes required within IOE.
- Attend and contribute to network meetings and working groups that will contribute to the development of IOE as a whole.

<p>practitioners, external organisations and other referrers/funding bodies etc. as required.</p> <ul style="list-style-type: none"> <li>Participate in quality improvement and allied health service and specialist services delivery projects and meetings as directed by the team leader.</li> <li>Supervise AHAs under the guidance of the team leader.</li> <li>Provide direction to allied health assistants (AHA) to support participants and provide feedback on progress in therapeutic activities to enable appropriate goal setting and program review.</li> </ul>	<ul style="list-style-type: none"> <li>Respond appropriately and within required timeframes to referrals.</li> <li>Follow through with other duties as directed by or negotiated with the team leader.</li> <li>Report to the team leader on any risks that may arise in program provision that may potentially impact on the organisation.</li> <li>Ensure confidentiality of participant records and information is maintained at all times.</li> <li>Ensure adherence to the health and safety policies and report any concerns to the team leader.</li> <li>Actively participate in supervision, appraisals and required training.</li> <li>Develop and maintain good recording practices including, but not limited to, individual goal plans and updates, case notes, meeting notes.</li> <li>Enter appropriate information as required on both external and internal databases as required.</li> <li>Complete invoicing for services in a timely manner.</li> <li>Complete a timesheet fortnightly.</li> <li>Consult with the team leader regarding any changes to your working hours and leave.</li> <li>Complete a leave application when required.</li> <li>Provide accurate acquittal of IOE funds.</li> <li>Working knowledge of Microsoft Office programs.</li> </ul> <p><b>IOE Responsibilities</b></p> <ul style="list-style-type: none"> <li>To abide by the policy and procedures of Interchange Outer East.</li> <li>Attend and contribute to organisational wide meetings.</li> <li>Attend and/or present at staff development days and IOE conferences.</li> <li>Communicate with staff from other departments and program areas within Interchange Outer East in a professional manner that shows respect for individuals.</li> </ul>	<p><b>QUALIFICATIONS AND REQUIREMENTS</b></p> <ul style="list-style-type: none"> <li>Must have completed an approved Psychology degree.</li> <li>Full registration or provisional registration with AHPRA or APS</li> </ul> <p><b>ADDITIONAL REQUIREMENTS</b></p> <ul style="list-style-type: none"> <li>Current driver's license</li> <li>First Aid</li> <li>WWCC</li> <li>NDIS workers screening check</li> </ul> <p><b>KEY SELECTION CRITERIA</b></p> <ul style="list-style-type: none"> <li>Demonstrated ability to work without direct supervision, organise and prioritise tasks, work effectively under pressure, problem solve and meet deadlines.</li> <li>Demonstrated commitment to implementing organisational policies and programs with a high level of accountability.</li> <li>An understanding of the supervision and delegation framework for allied health assistants and the support workforce in disability document.</li> <li>Demonstrated commitment to promoting a cooperative and cohesive team.</li> <li>Demonstrated skill in researching diagnoses, information and developing effective and innovative support options.</li> <li>Demonstrated capacity to work efficiently and to prioritise and complete administrative tasks.</li> <li>Ability to effectively handle interpersonal and work management pressures in a professional and positive manner.</li> <li>Ability to work with people who can be in difficult situations and under stress and to manage and address conflict.</li> <li>Able to effectively communicate (both written and verbal) in various environments with a wide range of people and various skill levels.</li> <li>High standards of ethical and professional behaviour and awareness of the importance of maintaining confidentiality.</li> <li>Knowledge or experience and a genuine passion for working with people with disabilities and their caregivers.</li> <li>Ability to work autonomously once instructed and demonstrated ability to operate within set standards and protocols.</li> <li>Demonstrated commitment to professional development.</li> </ul>
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