



Support Coordination Specialised Services



**Interchange Outer East can
provide full assistance to help you
implement your NDIS plan**

Experienced and knowledgeable staff will ensure that you receive the best available services and supports to assist you to reach your goals.

Interchange Outer East

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Your local NDIS registered service provider

Support Coordination

- **The National Disability Insurance Agency (NDIA) defines support coordination as:**

Assistance to strengthen a participant's abilities to connect to and coordinate informal, mainstream and funded supports in a complex service delivery environment. This includes resolving points of crisis, developing capacity and resilience in a participant's network and coordinating supports from a range of sources.

- **IOE can assist you to implement your NDIS plan, ensuring you have access to the most suitable services and supports for you to achieve your goals. Support coordination can include:**

- Empowering you to make decisions about what is right for you
- Assistance to source and connect with the right providers for your needs
- Coordination of your chosen informal, funded and mainstream supports
- Managing agency service agreements
- Costing supports and monitoring budgets
- Resolving points of crisis
- Supporting you to link into your local community and develop networks
- Assistance to review your goals, outcomes and your NDIS plan

Note: Support coordination is an add-on to your NDIS plan and is funded in addition to the supports included in your plan. Remember to include it when you are making or reviewing your NDIS plan.

Creating Opportunities and Choice