



Plan Management Specialised Services



Interchange Outer East can provide full financial management of your NDIS plan

Interchange Outer East (IOE) is an established, reputable and reliable agency, having been active in the sector for over 35 years. We have a committed team of administrative professionals to assist you to utilise your NDIS funds in a way which enables you to successfully meet the goals in your NDIS plan.

Interchange Outer East

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Your local NDIS registered service provider

IOE Plan Management

How can Interchange Outer East (IOE) help you?

- **If you have approved plan management in your NDIS plan, IOE can assist you in the following ways:**
 - Receive provider invoices from you or directly from the provider
 - Claim from the NDIS portal
 - Pay invoices to your providers within 14 days
 - Provide monthly statements showing a summary of expenditure and a breakdown of the budgets remaining
- **If your plan does not include support coordination, IOE can also:**
 - Assist you to prepare a budget breakdown of your NDIS funds
 - Establish service agreements with providers
- **Plan management has many advantages:**
 - You can purchase supports from non-NDIS registered providers
 - You don't have to access the NDIS portal
 - You have someone with knowledge and experience to help you make the most of the funds in your plan
 - You don't have to worry about the administrative burden of record keeping and reporting

IOE is committed to always acting in your best interests in terms of linking you with other providers who can best meet your needs, and managing the funds provided in your NDIS plan. We uphold the notion that the NDIS is focused on what you want and what you need to achieve your goals and get the very best out of your plan.

Our conflict of interest policy supports this statement and can be viewed on the Interchange Outer East website:

www.ioe.org.au

Creating Opportunities and Choice