

## **Priority of Service**

There are a lot of people that want to use IOE services.

Often there are more people wanting services than there are free spaces.

To help work out who should get services first, IOE works out who is a high or low priority.

Someone who is a high priority will get services first.

Things that make someone a high priority are:

- Having aged parent/carers
- People that don't speak English
- Aboriginal and Torres Straight Islander
- Complex family situation