

Fees for Service

A fee for service is a price IOE charges people to come to activities or for using its services. Before you choose an activity you will be told how much the fee is. Most activities at IOE have a fee; there are three types of fees:

Contribution fee:

A fee charged to help pay for things like entrance fees. A contribution fee is usually charged for camps, day activities and social days on the Balanced Options program.

Service Fee

This fee helps to pay for running a service. Balance fees and specialised care fees are service fees. Sometimes it is part of an agreement for funding that service fees are charged. Service fees are part of IOE's revenue.

Full cost recovery

There are some services that IOE doesn't get funding to run. If people want these services they have to buy them at the total amount it costs to run them. Overseas holidays and some 1:1 support are charged at full cost recovery.

If you don't have enough money to pay a fee talk to an IOE staff member. We will try and help you so you can still go on activities.