

Eligibility, Access and Equity

IOE services are made available to everyone who is eligible to them free from discrimination.

Who is eligible?

For funded services the person must:

- Have a disability
- Live with their family/foster care or in low cost accommodation (SRS, rooming house, public housing)
- Live in Knox, Maroondah or Shire of Yarra Ranges

Each IOE program has an age limit people must be to access them

Access

Just because someone is eligible doesn't mean they can access IOE services

Access is decided considering the following things:

- The person is the right age for the program
- The group will get along and be safe
- The person can be matched with the right volunteer or staff member
- The activity is safe, things like the weather might change if an activity goes ahead
- There is space on the activity. Sometimes there are more people wanting the activity than there are places.

Equity

See the Priority of Service information sheet